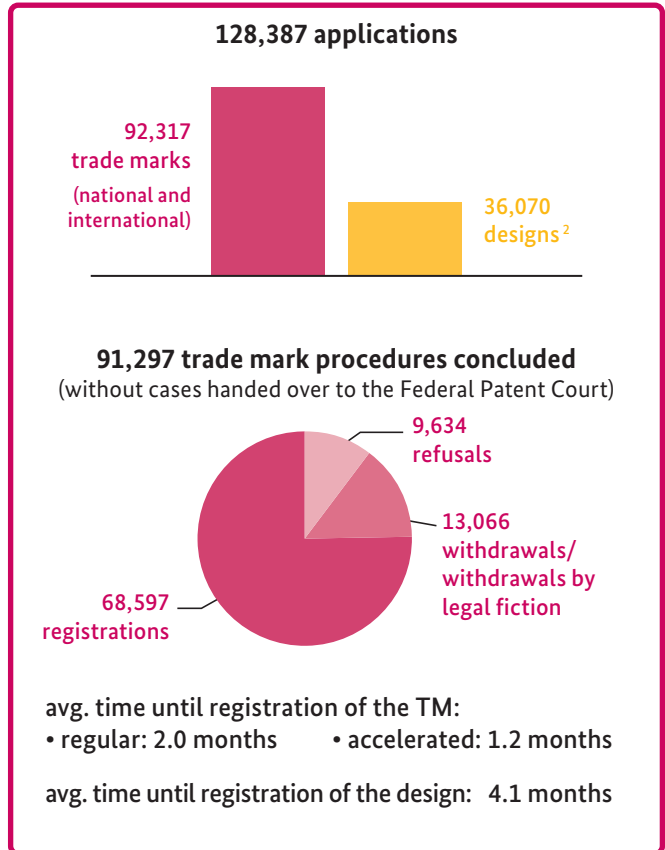
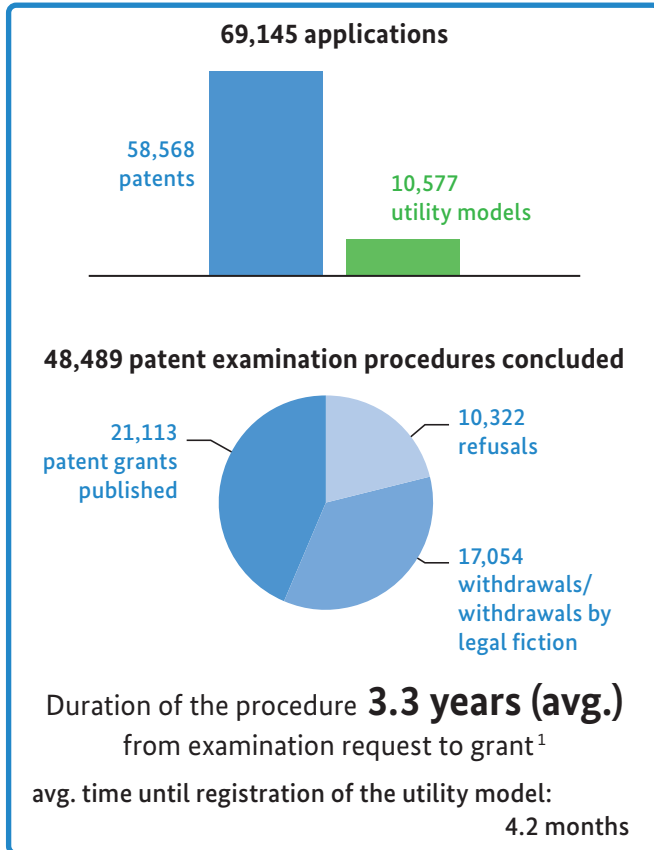




Patents/Utility Models

Trade Marks/Designs



<h3>Digitisation</h3> <p>jobs with e-file</p>	<h3>Online applications</h3> <p>Proportion for all IP rights</p>	<h3>Online file inspection</h3> <p>Proportion for patents/utility models</p>
<h3>DEPATISnet</h3> <p>In the archive: 135.6m bibliographical data records 118.8m fax documents</p>	<p>Searches by external users: 11.5m (≈ 32,000 per day)</p>	<h3>DPMaregister</h3> <p>Searches by external users: 8.2m (≈ 22,000 per day)</p>
<h3>Budget</h3> <p>income: €463.2m expenditure: €248.5m contribution to the federal budget: €214.7m</p>	<h3>Personnel</h3> <p>2,723 staff 1,027 patent examiners 81 trade mark examiners 37% women in executive positions</p> <p>avg. training days per staff at the DPMA 2.7</p>	<h3>Telework</h3> <p>Number of telework positions at the DPMA 49% (1,315)</p> <h3>Total percentage of staff working from home</h3> <p>(including mobile working and client software solutions) 83%</p>
<h3>Customer Care and Services</h3> <p>proportion of complaints received (out of 128,051 customer contacts) 0.09%</p>		

¹ Provided examination request filed within 4 months and no request for extension of limit time.

² Provisional number, since the actual number of designs applied for cannot be determined before the completion of the registration procedure.